

How to Set up Giving ACH

1. Go to the website: <https://give.efamilylife.org>
2. Enter an **Email address, First & Last Name** and press **Continue**:
3. Press **Add Bank Account**:

Select payment method

Log in to access saved cards & bank accounts

 Add bank account (requires login) >

 Add debit/credit card >

Continue

4. Enter your email address to verify you own it (or click Use Mobile Number to verify via text) and click **Next**

To get started, enter your email address.
We'll send you a code you can use to log in or create an account.

bobsmith87@gmail.com

By continuing, you agree to Planning Center's [Terms of Service](#) and [Privacy Policy](#).

Next

Use mobile number instead

5. You will receive an Email (or Text Message if you entered your mobile number) with a code. Please enter the code you were sent here and press **Next**:

Please enter the six-digit code sent to
bobsmith87@gmail.com:

000000

Next

6. If you didn't previously enter a Phone number, you will be asked for one. This is **OPTIONAL** and you can press **SKIP** at the bottom to skip this:

Add a mobile number to your profile and next time you can log in with email or phone.

888-555-1212


By continuing, you agree to Planning Center's [Terms of Service](#) and [Privacy Policy](#).

Next

Skip →

7. Now you can click **Add Bank Account** and click **Verify your Account**:

Select payment method

 Add bank account Cancel

We'll need to verify your bank account before it can be used for giving.

Verify your account

8. A new box will pop up talking about Stripe. This is the payment processing company that the site uses. There are two options – please select the one you prefer:
- A. Log into your Bank Account *through* the Stripe website and verify the ACH connection
 - B. Manually verify your Bank Account by entering your bank's Routing and Account numbers and entering a code from a deposit into your checking account with 24-48 hours.



Waukegan Foursquare Church uses Stripe to connect your accounts



Fast and simple

Connect your account in seconds.



Your data is encrypted

Your shared data is protected, and you can disconnect at any time.

By continuing, you agree to Stripe's
[Terms and Privacy Policy](#)

Agree and continue

[Manually verify instead](#) (takes 1-2 business days)

If you selected **A**, click **Agree & Continue** and search for your Bank's name in the Search box. When you see it, click on it and press **Continue**.



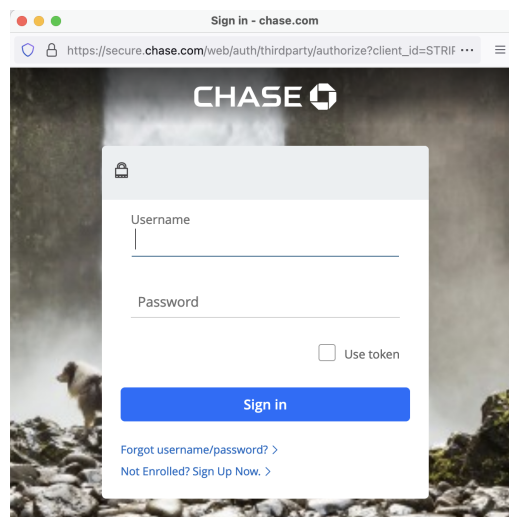
Log in to Chase

Next, you'll be prompted to log in and connect your account.

Continue




Cancel

Your Bank will then prompt you to log in and agree to an account connection with Stripe:



If you would prefer to **B** manually verify your bank OR you have trouble finding your bank in the list, you can click **Manually Verify Instead** or close the Bank Login window and press *Cancel* to get back to that option.

You may now simply enter your **Routing Number & Account Number** from your checking account. *For reference, the Routing Number is the First number on the bottom-left of a check from that account & the Account Number is the second/middle number.* Then click **Submit**:

Enter bank details

Your bank information will be verified via micro-deposits to your account, typically within 1-2 business days. Only checking accounts are supported.

You will receive an email detailing the next step. Within 24-48 hours, check your bank account and find a small pending ACH charge. That charge will contain a code in the description:

Date ▼	Description	Amount
FEB 01 2024	ACH TRANS - SMVVKS-EFAMILYLI;020124;ACCTVERIFY	<u>\$0.01</u>

Next, Click the link from the email you received (<https://efamilylife.churchcenter.com/giving/profile/payment-methods>) and click **Verify** next to that Bank Account. The website will ask for the code and you will enter the 6-Character code that begins with **SM** _____

Once verified, you can give a donation or setup a recurring donation from that Bank Account.

You will be also be able to log into the Church Center App with your email/phone number and manage your donations on your mobile device.